



Havering  
LONDON BOROUGH

# **Quarter 3 Performance Report 2019/20**

## **Environment Overview & Scrutiny Sub-Committee**

**12 February 2020**

## About the Environment O&S Committee Performance Report

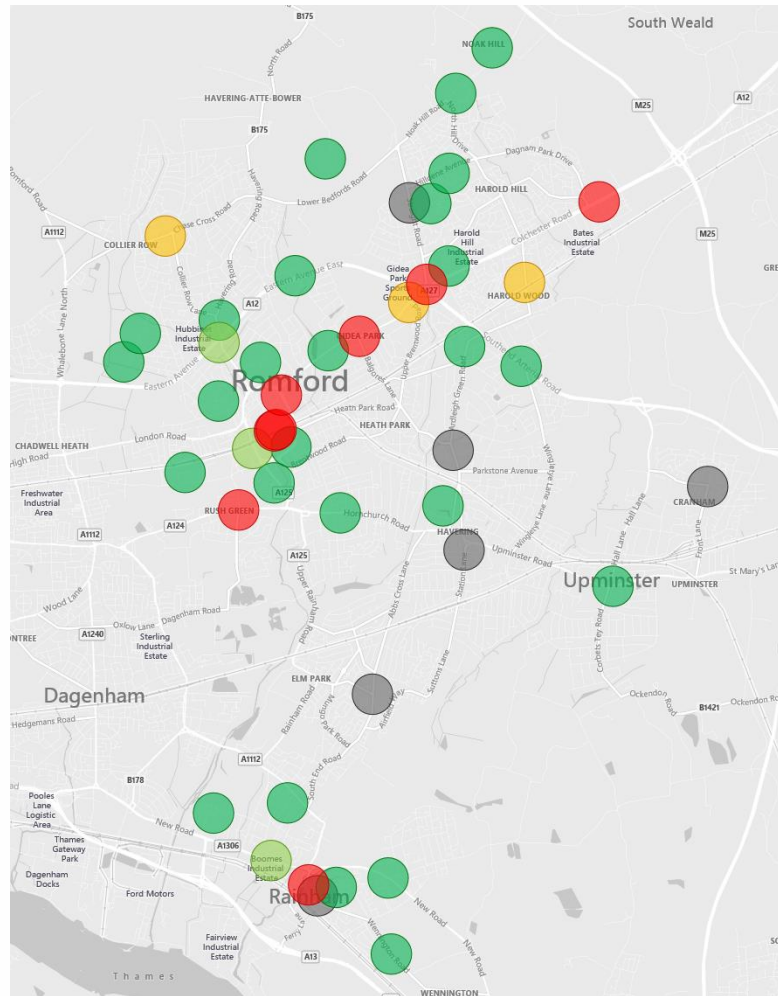
- 5 Performance Indicators have been selected to be monitored by the Environment Overview & Scrutiny sub-committee:
  - Improve air quality in the borough by reducing the level of NO<sub>2</sub>
  - HMO licenses issued
  - HMOs enforced against
  - Total Penalty Charge Notices (PCNs) issued in month
  - Response rate for PCN Challenges and Representations
- 'Improve air quality in the borough', 'HMO licenses issued' and 'HMOs enforced against' are also monitored in the Corporate Performance Report
- An outturn for air quality is only available on an annual basis.
- A RAG rating is only available for one indicator (Response rate for PCN Challenges and Representations) and has been rated **Amber**.

# Quarter 3 Performance

| Indicator   | Value             | 19/20 Annual Target | 19/20 Q3 Target | 19/20 Q3 Performance                              | Short Term DOT 19/20 Q2                           | Long Term DOT 18/19 Q3                            |
|---|-------------------|---------------------|-----------------|---|---|---|
| Improve air quality in the borough by reducing the level of NO <sub>2</sub> µgm <sup>-3</sup> (micrograms per cubic metre of air) | Smaller is Better | 40                  | (Annual)        | (Annual)<br>17.3 (Langtons) to 71.4 (Battis) 2018 | (Annual)<br>17.3 (Langtons) to 71.4 (Battis) 2018 | (Annual)<br>17.3 (Langtons) to 71.4 (Battis) 2018 |
| HMO licenses issued   | Bigger is better  | N/A                 | N/A             | 14  | ↑ 11  | ↓ 39  |
| HMOs enforced against   | Bigger is better  | N/A                 | N/A             | 13  | ↓ 14  | ↑ 12  |
| Total Penalty Charge Notices (PCNs) issued in month (including PCNs for moving traffic contraventions (MTC))                      | Demand Pressure   | N/A                 | N/A             | 23,538  | 31,445  | 30,515  |
| Response rate for PCN Challenges and Representations (days in current backlog as per end of month)                                | Smaller is better | 35 days             | 35 days         | 45<br>(as at end of December 2019)<br>(Amber)     | ↓ 25 (as at end of June 2019)                     | ↓ 32 (as at end of December 2018)                 |

- Air quality monitoring and reporting against air quality objectives are undertaken based on a calendar year. The Service has developed an Air Quality Action Plan (AQAP) to improve local air quality. The four themes cover:
  - Monitoring and Modelling
  - Public Health and Awareness Raising to encourage Smarter Travel
  - Reducing Emissions from Buildings
  - Reducing Emissions from Transport
- The service had its first anti-idling action day at Hildene School on 31<sup>st</sup> January and St Josephs school on 5<sup>th</sup> February. This will involve staff and trained volunteers talking to parents in vehicles at school pick up time and advising them on pollution associated with vehicles idling and asking them to switch off their engines. In addition, there will be a school assembly beforehand.
- Annual performance is expected in Quarter 4.

# Havering's NO2 monitoring sites



- A house in multiple occupation (HMO) is a property rented out by at least 3 people who are not from 1 'household' (for example a family) but share facilities like the bathroom and kitchen.
- The number of new applications received has been very low as the compliant landlords have already come forward to licence, leaving those wishing to evade licensing or probably operating poor quality HMOs.
- A consultation has been completed to extend the additional HMO licensing scheme to borough wide as well as introducing a small area targeted selective licensing scheme. Proposals will be reported to Cabinet in Spring 2020.
- Enforcement of HMOs in Scheme 1 continues: 7 HMOs were issued final penalty notices in Quarter 3 equating to 15 separate penalty notices, 1 prosecution case, 3 Prohibition orders and 2 Improvement Notices issued.

Penalty Charge Notices are issued to people parking illegally, or committing moving traffic offences like wrongly using bus lanes or making a banned turn. The management of traffic and parking is essential to keep Havering moving.

- There continues to be poor compliance levels in Moving Traffic Contraventions (MTC) locations (7,094 of 23,538 PCNs issued in Quarter Two for MTC) across the borough.
- MTC PCN issuance dropped in December due to a technical issue between the camera supplier and Chipside. This has since been resolved and everything is working well again with issuance back up.
- It is appropriate and important to monitor PCNs issued to identify trends and help ensure traffic and parking enforcement continues to contribute to road safety and smoothing traffic flow. However, it remains inappropriate to set a target for numbers of PCNs to be issued.
- Action to be undertaken in 2019-20 will be the relocation of the MTC cameras to other sites from those sites where we have achieved compliance.
- Due to staff absences and leave through December the response times have increased. Staff are working hard to reduce this.



# Any questions?

